eifl

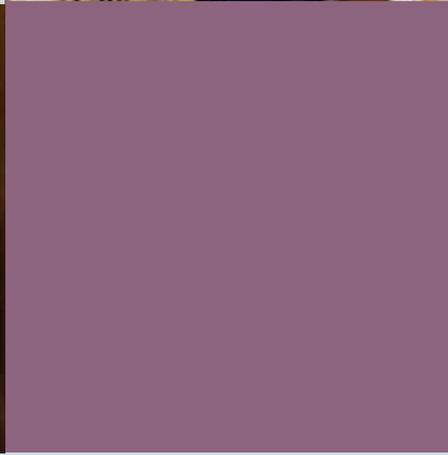## 2010 annual report

director's report

2010 was another busy and productive year for EIFL and, in partnership with librarians across our network of over 45 countries, we have made excellent progress in extending access to knowledge.

Following more than five years of advocacy in which EIFL has played a leadership role, libraries are on the agenda at the World Intellectual Property Organization (WIPO) for the first time. In November 2010, WIPO set out a concrete workplan and timetable that will focus on copyright exceptions and limitations for libraries and archives.

Our advocacy work in the area of open access also continues to be successful. As a partner in the EC-funded OpenAIRE (Open Access Infrastructure for Research in Europe) project, EIFL is coordinating activities in ten European countries to ensure that research outputs are freely available. At the launch of OpenAIRE in December 2010, Neelie Kroes, Vice-President of the European Commission responsible for the Digital Agenda, discussed the transformative power of scientific information and the importance of OpenAIRE to ensure access for all.

Our work to extend and support the use of free and open source software (FOSS) in libraries gained momentum following new funding, and nine pilot projects to encourage the implementation of FOSS solutions have already been launched.

We continue to negotiate excellent savings on commercial e-resources on behalf of our partner countries. In 2010, we saved over US$175 million for libraries in our network and, following an intensive programme of awareness-raising campaigns, we were pleased to see a significant increase in the number of subscriptions, including consortium-wide agreements.

Exciting results are already emerging from our newest programme, EIFL-PLIP, which was launched in 2009. Our 12 grantees from public libraries in Africa, Asia, Eastern Europe and Latin America are improving people's lives through innovative use of information and communication technologies.

We continue to work to strengthen our network of partner library consortia, and we were delighted to welcome Thailand as our newest partner country.

We also organized or attended over 65 events, workshops and conferences during the year.

Finally, in order to ensure more effective communication with our partners and funders, we made changes to our identity and branding. Our new name EIFL (rather than eIFL.net) is simple and modern, as is our new logo. Our new strapline 'knowledge without boundaries' combines the end result of our mission – knowledge – with our work to remove all boundaries to knowledge, whether economic, legal or geographic.

We thank EIFL's partners and funders for their continued commitment and support in achieving access to knowledge for all.

RIMA KUPRYTE

who we are

An international not-for-profit organization founded in 1999, EIFL works with libraries in over 45 developing and transition countries in Africa, Asia and Europe to enable access to knowledge for education, learning, research and sustainable community development.

THE CHALLENGE

Access to knowledge is fundamental to education and research. It also helps to develop strong communities and to improve lives. Libraries play a key role in providing high-quality information resources and services, but factors such as the high cost of commercial e-resources, legal barriers, and poor technological infrastructure mean that many people around the world get left behind.

HOW WE WORK

Addressing the challenges that libraries and their users face in the digital environment, and harnessing opportunities to achieve change, are at the heart of EIFL's work.

Our unique approach is to partner with libraries organized in national library consortia – groups of libraries that share common goals – thereby reaching millions of people effectively. Library consortia also speak with one voice to stakeholders and policy makers, and share resources and activities in order to better serve their communities.

Through our five programmes, we enable our partner consortia to maximize access to knowledge. We expand access to commercial e-resources, build capacity through training and by developing tools and resources, advocate for supporting policy frameworks nationally and internationally, encourage knowledge sharing, and incubate pilot projects for innovative library services.
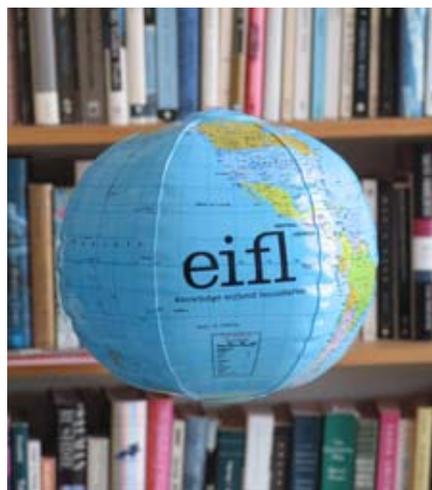
EIFL-LICENSING

Negotiates affordable and fair licensing agreements, promotes awareness of e-resources and encourages subscriptions and usage.

EIFL-OA

Open access: Advocates for the adoption of OA policies and mandates, and builds capacity to launch and sustain OA repositories.

EIFL-IP

Copyright and libraries: Promotes national and international copyright law reform, and supports librarians to become advocates of fair access for all.

EIFL-FOSS

Free and open source software: Encourages the use of open source software in libraries and fosters a network of FOSS champions in EIFL partner countries.

EIFL-PLIP

Public library innovation programme: Enables the development of innovative ideas that use technology to improve lives and livelihoods.

contents

building capacity
strengthening local skills

Highly skilled librarians help users to meet their information needs. They also play a key role in helping institutions and researchers increase the visibility and use of their scholarly outputs. Building the capacity of librarians in developing and transition countries is therefore vital in order that they can expand access to knowledge by enhancing services and reaching out to new communities.

All our programmes contribute to this goal by addressing practical, policy and technical issues, and by encouraging knowledge sharing across our extensive network of over 2,000 libraries.

In 2010, we trained people from over 40 countries in a wide range of topics – from how to launch and sustain open access repositories to developing communication and media skills to enable librarians to promote their achievements in community development. We also supported library consortia management and created new resources to help libraries keep pace with changes in the digital environment.

Highlights from 2010 include:

EIFL-IP

To build capacity in the area of copyright, we launched an online open curriculum on copyright law which we developed in partnership with Harvard's Berkman Center for Internet & Society.

The new 'Copyright for librarians' curriculum informs librarians about copyright law in general and the aspects that most affect libraries, especially those in developing and transition countries.

We are working to maximize take-up of the curriculum by library schools, and are encouraging its adoption as a stand-alone course by accrediting institutions. For example, we organized an international seminar which was attended by representatives from library schools in Armenia, Belarus, Estonia, Georgia, Latvia, Lithuania, Moldova, Poland, Russia, Serbia, Slovenia, Ukraine and Uzbekistan. The seminar featured a teaching session and a public lecture by Professor William Fisher, the curriculum supervisor. A similar event took place in Africa last year.

> ' Librarians play key roles in shaping national and international copyright policy and in protecting and promoting access to knowledge. EIFL has created a crucial network of librarians in developing and transition countries. It is essential that the members of that network have the fullest possible understanding, not just of the current copyright laws, but also of the ways in which those laws could and should be interpreted and modified in the future. '
>
> WILLIAM FISHER, Professor, Harvard Law School, and Faculty Director, Berkman Center for Internet & Society

William Fisher

To help libraries campaign effectively on copyright issues and to develop regional expertise, we also sponsored advanced training in copyright, advocacy and presentation skills for librarians from Armenia, Ghana, Kyrgyzstan, Malawi, Moldova, Nigeria, Russia, Zambia and Zimbabwe.

EIFL-OA

We worked closely with local library staff to extend awareness of open access (OA). We also provided practical assistance and advice on the implementation of OA institutional repositories (digital collections of research). In 2010, 128 new repositories were launched in 20 EIFL partner countries, bringing the total to 314 repositories in 41 partner countries.

We published two major reports on good practice in OA repositories and journals in developing and transition countries: an evaluation of repository development in partnership with DRIVER (a pan-European project to create a digital repository infrastructure), the University of Kansas, and Key Perspectives; and a report on the implementation of open content licences.

EIFL-PLIP

We provided intensive communication and media skills training to PLIP grantees from public libraries in Bosnia and Herzegovina, Cambodia, Chile, Ghana, Kenya, Lithuania, Macedonia, Mexico, Mongolia, Nepal, Serbia and Zambia. (See the special focus on EIFL-PLIP on page 10.)

EIFL-IP Advanced training in copyright, advocacy and presentation skills workshop

Activities for 2011 include:

EIFL-CONSORTIUM MANAGEMENT

• Create online materials to support remote training.

EIFL-LICENSING

• Develop tools and materials to support EIFL Coordinators.
• Use online tools to offer training and support.

EIFL-OA

• Publish a new toolkit 'How to start an institutional repository'.
• Coordinate mentorship programmes.
• Hold online workshops to promote OA.

EIFL-IP

• Maximize take-up of the curriculum 'Copyright for Librarians'.
• Support librarians in EIFL countries in updating national copyright laws.
• Hold online workshops on various copyright topics.

EIFL-FOSS

• Organize a meeting in Africa to share lessons learnt from pilot projects.
• Hold monthly online workshops on FOSS tools for libraries.

EIFL in action

RAISING THE VISIBILITY OF MOZAMBICAN RESEARCH GLOBALLY

Four academic institutions in Mozambique have collaborated to develop a shared, open access institutional repository, SABER, for research produced in Mozambique. The first in the country, it provides global access to local material, raising the profile of Mozambican research.

SABER is the vision of a group of librarians who recognized that a repository would transform the dissemination and preservation of locally generated content. It currently holds over 2,400 items – including theses, dissertations, journal articles and conference papers – written by local researchers and academics.

Through EIFL events, including our General Assembly, librarians in Mozambique have been able to develop their knowledge of open access repositories, and to learn from the experience of other libraries in the EIFL network.

SABER has had a significant impact on the quality and quantity of research outputs in Mozambique. Increased visibility, and the knowledge that locally generated content is available worldwide, has motivated researchers to go beyond being consumers of information and to strive for excellence.

'All my knowledge about open access has been gained from EIFL… The General Assembly confirms that I'm part of a global community in which people are learning from one another. The idea of also being able to contribute to global knowledge is really a very valuable thing.'

AISSA MITHA ISSAK, Librarian at the Universidade Pedagógica and EIFL-OA Coordinator

Aissa Mitha Issak at the launch of SABER with Prime Minister Aires Bonifacio Baptista Ali (then Education Minister) and the Rector and Librarian of Universidade Eduardo Mondlane

advocating for change
strengthening the library voice

Technology and a networked information environment bring positive changes to libraries, but also challenges where technology, policy and laws intersect. It is vital that policy and decision-makers understand the value of libraries and recognize their role in ensuring that all have access to information and knowledge for education, business, personal development and leisure.

We represent the interests of libraries and their users in developing and transition countries at international policy fora. We develop policy positions and respond to public consultations. We also provide training and tools to support advocacy by librarians.

In 2010, libraries gained a place on the World Intellectual Property Organization (WIPO) agenda for the first time. At national level, we supported EIFL copyright librarians on practical and policy issues and organized national seminars that led to OA policy recommendations and new repositories. EIFL is a partner in OpenAIRE, the European infrastructure for open access to research results.

Highlights from 2010 include:

EIFL-IP

At international level, a unique and unprecedented opportunity was created when Member States of the World Intellectual Property Organization (WIPO) agreed on a concrete workplan for 2011-2012 that will consider copyright exceptions and limitations for libraries and archives. The result of more than five years of advocacy work in which EIFL has played a leadership role, together with IFLA and other library organizations, this is the first time that library issues have achieved such focus at WIPO. It presents a unique opportunity to progress library issues, especially for developing countries, at the highest international level. (Read more in 'EIFL in action' on page 5.)

At national level, we supported EIFL librarians in Malawi, Moldova and Zambia where copyright laws are being updated.

EIFL-OA

Five institutions in EIFL partner countries – China (Hong Kong), Lithuania, Poland and Ukraine – adopted open access mandates.

As part of our commitment to ensure that research outputs are freely available, we coordinated activities in ten European countries for the European Commission-funded Open Access Infrastructure for Research in Europe project (OpenAIRE), a three-year project that brings together 38 partners in 27 European countries to create a support structure for researchers and to advocate for the adoption of OA policies.

We co-organized ten advocacy workshops in Botswana, Cuba, Kenya, Lithuania, Poland, Senegal, Slovenia, South Africa, and Ukraine. As a result, national recommendations have emerged to encourage OA for research dissemination, new repositories and OA journals have been launched, and new OA policies have been discussed and adopted.

> ❛ EIFL has helped us greatly over the years to advance open access by providing information, key expert people and advocacy advice.❜
>
> DR GINTARĖ TAUTKEVIČIENĖ, EIFL-OA coordinator for Lithuania, and researcher at Kaunas University of Technology (KTU)

For example, after attending and participating in OA events, the Polish government developed national legislation to ensure that the results of publicly funded research will be accessible through open repositories and/or publication in OA journals.

Similarly, following an OA workshop, the Slovenian government announced a public consultation on the Research Infrastructure Development Plan 2011-2020. This anticipates the establishment of a national open data and publication infrastructure and suggests mandatory deposition of publicly funded data and publications.

Open Access and the Evolving Scholarly Communication Environment workshop, Kenya

Activities for 2011 include:

EIFL-OA

- Mentor grantees implementing OA advocacy campaigns to reach research communities.
- Continue to coordinate OA policies within the EIFL network.
- Develop an OA advocacy toolkit.

EIFL-IP

- Continue advocacy to ensure that WIPO negotiations achieve the best results for EIFL libraries.
- Issue a call for proposals for national advocacy campaigns.
- Support the creation of advocacy IP pages on national websites.

EIFL-LICENSING

- Prepare fact sheets to help libraries advocate for stable and secure IP addresses to improve access to commercial e-resources.

EIFL-FOSS

- Create advocacy resources to promote the use of FOSS in libraries.

EIFL-PLIP

- Investigate perceptions of public libraries in five African countries to build an advocacy campaign.
- Promote the important contribution of public libraries to development and to achieving the Millennium Development Goals.

EIFL in action

LIBRARIES ON THE AGENDA AT WIPO

For the first time ever, libraries are on the agenda at the World Intellectual Property Organization (WIPO) – a significant achievement for our advocacy work over the last five years.

❛ My experience in Geneva was phenomenal. It has changed my perspective of international policy-making, and has refocused the way I look at things. I realize now that I can effect change. ❜

KONDWANI WELLA,
Malawi EIFL-IP Coordinator

We particularly want to ensure that the voices of librarians from developing and transition countries are heard so that policy-makers understand the issues and can provide appropriate, development-oriented solutions in support of access to knowledge.

Our delegation to the two 2010 meetings of the WIPO Standing Committee on Copyright Related Rights (SCCR) included partner country representatives from Malawi and Zimbabwe.

Kathy Matsika, Zimbabwe, and Kondwani Wella, Malawi, representing EIFL at WIPO in Geneva

5

expanding access to e-resources
meeting users' information needs

The high cost of many commercial e-resources is a major barrier to knowledge in developing and transition countries.

Through the EIFL-Licensing programme, we negotiate directly with vendors on behalf of partner countries in order to achieve free or highly discounted access to commercial e-resources, plus fair terms of use.

In 2010, we achieved savings of over US$175 million for libraries in our network – an increase of over 20 per cent on 2009. We also work closely with library consortia to promote awareness of agreements, and to encourage subscriptions and usage of e-resources.

An active programme of marketing campaigns and initiatives resulted in a significant increase in the number of subscriptions across the network in 2010, including national consortium-wide agreements.

NEGOTIATING AFFORDABLE ACCESS TO KNOWLEDGE

Over 60 commercial e-journal collections and databases from more than 20 suppliers are available to partner libraries – in many cases free of charge – as a result of our negotiations. See www.eifl.net/list-of-resources for the full list.

During 2010 we negotiated and signed agreements for a wide range of e-resources:

- Britannica Online: Academic Edition
- Cambridge Journals Online
- ebrary
- Emerald Management eJournal Collections
- Grove Art Online
- Grove Music Online
- Multi-Science Journals Collection
- OECD-iLibrary
- Oxford English Dictionary Online
- Oxford Reference Online
- Oxford Scholarship Online
- Project MUSE
- Taylor & Francis Library

Building relationships with publishers is essential to our work. During the course of 2010, we held over 35 meetings to prepare for new agreements and renewals in 2011.

ACHIEVING SAVINGS AND EFFICIENCY GAINS

In 2010, our negotiations resulted in savings for our library partners of over US$175 million, and average discounts of more than 97 per cent.

Our central negotiations and licensing work also results in significant efficiency gains across the network – for example, in terms of time and legal fees.

' Thailand joined EIFL in 2010 and our library members are already benefiting from EIFL's negotiations and licensing work. Offers for online journals and databases from leading publishers and aggregators are now available to us at affordable prices, and our libraries very much appreciate the cost savings. '

SOEYTHIP SUKUL,
EIFL Country Coordinator, Thailand

INCREASING PARTICIPATION AND USAGE

A key priority during 2010 was increasing subscriptions and usage of commercial e-resources.

The EIFL-Licensing section of the website was restructured to enable us to raise awareness of agreements more effectively. We prepared over 100 new webpages, and it is now possible to browse offers by country, by resource title, by type and by vendor.

We ran over 45 campaigns and sent more than 2,000 emails during the year. Information sheets, customized for individual countries, were also prepared to make it easy for EIFL-Licensing Coordinators to inform their members about the offers available to them.

The results have been impressive. The number of subscriptions across the EIFL network has grown significantly, and full text downloads increased to over 3.7 million.

Activities for 2011 include:

- Negotiate new and renewal agreements.
- Continue our programme of campaigns to promote awareness and usage of EIFL-licensed resources across the network.
- Develop tools and materials to support EIFL Country and Licensing Coordinators in areas such as advocacy, awareness raising, licensing, and facilitating access to e-resources.
- Work in collaboration with EIFL-FOSS to find technology solutions to improve access to e-resources.
- Provide support for in-country e-resources workshops, conferences and other events.

'Speed-dating' with vendors, 2010 General Assembly

EIFL in action

50,000 E-BOOKS NOW AVAILABLE TO OVER 600,000 USERS

EIFL's 2010 licensing agreement with ebrary quickly proved popular in Africa.

Our partner library consortia in Kenya and Zimbabwe have subscribed to ebrary's Academic Complete on behalf of over 50 member institutions.

Cost savings and the accessibility of e-books were key factors in the decision to subscribe for the Zimbabwe University Libraries Consortium (ZULC).

'Another great aspect of this subscription is that we are working as a consortium,' said Kathy Matsika, EIFL Country Coordinator for Zimbabwe. 'All of us in Zimbabwe can benefit from investment at the same level.'

❛ By subscribing to the EIFL-negotiated agreement for ebrary as a consortium, our 11 member libraries can offer their users online access to 50,000 titles with a single subscription! Without the EIFL offer, access to this database would have been beyond the reach of our members. ❜

KATHY MATSIKA, ZULC and
EIFL Country Coordinator, Zimbabwe

For the Kenya Libraries and Information Services Consortium (KLISC), user demand added force to the search for a cost-effective solution. 'The push came from the users, the students and the academic staff,' said Agatha Kabugu, EIFL-Licensing Coordinator for Kenya. 'They kept on asking: "Can we have electronic books?" When the EIFL-negotiated country offer for ebrary came along we knew it was the right one for us. KLISC has been able to subscribe on behalf of 44 member institutions and the cost savings have been huge.'

For users, the benefits are also substantial. 'In Kenya, our libraries have differing populations. We have full time and part time students, and the subscription enables our users to access the resources from wherever they are and whenever they have the time. There is no limit on the number that can access each title at the same time,' said Ms Kabugu.

Information about the EIFL-negotiated agreement for ebrary is available at www.eifl.net/ebrary.

encouraging knowledge sharing
inspiring through collaboration

Enabling librarians to share expertise and best practice has a major impact on their ability to increase access to knowledge, especially in developing and transition countries.

We support knowledge sharing within countries through our consortia approach, which encourages libraries to work together to achieve common goals.

In 2010, we enabled knowledge sharing across cultural, language and geographical boundaries by supporting peer-to-peer learning, arranging regional training workshops, documenting best practice case studies, coordinating regional cooperation, and organizing an annual partner conference.

Our 2010 General Assembly was held at the University of Lund in Sweden. Representatives from 41 EIFL partner countries benefited from three days of intensive learning, and the opportunity to share knowledge and best practice with participants from other countries.

Focusing on the topical theme of open access, presentations and interactive sessions covered advocacy, policy, open repositories and OA journals.

Participants from EIFL partner countries gave many of the presentations, demonstrating the large and small steps they are taking to move forward the OA agenda.

We were also pleased to have presentations by leading OA advocates, including Alma Swan, a consultant in scholarly communication; Leslie Chan, a senior lecturer at the University of Toronto and founder of Bioline International; and Melissa Hagemann, who manages OA initiatives within the Information Program of the Open Society Foundations. In addition, Daisy Ouye, an Open Access Consultant to UNESCO, outlined UNESCO's new OA programme.

‘ The General Assembly is a very useful, learning experience. ’

‘ It was diverse and inclusive. ’

‘ The event is great, an eye opener; learnt a lot about open access. ’

‘ Very effective, very organized, makes presentations flow easily. ’

‘ Thank you to EIFL staff for enabling this dynamic exchange, very useful for all. ’

COMMENTS FROM PARTICIPANTS to the General Assembly from EIFL partner countries in Africa, Asia and Europe

Following a workshop on the Directory of Open Access Journals (DOAJ) (hosted and maintained by the University of Lund Libraries), 29 EIFL Country Coordinators volunteered to work with the DOAJ to increase the coverage of OA journals published in their countries. For example, 21 new Serbian open access journals have already been added to DOAJ, thereby providing open access to over 4,800 articles.

There were many other opportunities for knowledge sharing during the General Assembly, both informal and formal. EIFL programmes shared new developments, and solicited input for future plans. Delegates also had the opportunity to meet with 15 e-resource vendors to discuss offers and issues during 'speed-dating' sessions.

In 2011, the National Library of Belarus in Minsk will host our 10th General Assembly.

Reception at the Library Head Office, University of Lund

incubating pilot projects
strengthening libraries for the future

Libraries in many parts of the world struggle to integrate new information and communication technologies (ICT) into their services. Obstacles include lack of knowledge and skills, outdated hardware, poor infrastructure, the high cost of commercial software applications and scarcity of funds.

We encourage libraries to use ICT in innovative ways in order to provide enhanced services and reach out to new user communities. We do this by supporting pilot projects and by facilitating learning and sharing of experiences and best practice.

In 2010, with funding from our EIFL-FOSS programme, the African Digital Library Support Network held three workshops and a new National Centre was created. We also gathered and documented updates from previous pilot projects, and selected nine new pilot projects. Our EIFL-PLIP programme provided grant support for libraries to implement community development projects using ICT.

Highlights from 2010 include:

AFRICAN DIGITAL LIBRARY SUPPORT NETWORK

Formerly the Southern African Greenstone Support Network, the EIFL-funded African Digital Library Support Network has expanded its mission in terms of geographical spread and the range of free and open software (FOSS) technologies covered.

We were delighted to welcome Nigeria to the network, which also includes National Centres in Kenya, Lesotho, Malawi, Namibia, Senegal, Tanzania and Zimbabwe.

Since its inception in 2007, over 65 digital library collections have been created across the network. These contain around 20,000 items, including conference and seminar papers, research reports, student projects and theses, past examination papers, archival materials and multimedia.

FOSS PILOT PROJECTS

To encourage the adoption of new FOSS library solutions, we selected nine pilot projects to implement tools that will improve and expand access to digital resources. Participating libraries

‘ As hubs for Greenstone activities, the National Centres are doing a great job raising awareness of the role of digital libraries both locally and across borders. This will result in more visible collections and the development of skills, especially as the scope of the network broadens beyond Greenstone. ’

AMOS KUJENGA, Regional Coordinator, African Digital Library Support Network

have the opportunity to increase their technical knowledge by implementing various FOSS technologies and writing case studies, thereby encouraging and supporting others to try new solutions.

We also developed and shared updated case studies from ongoing FOSS library management system projects in Armenia, Malawi, Mali, Nepal and Zimbabwe.

EIFL-PLIP

To spark innovative ideas for public library services and use technologies to improve people's lives, we funded 12 projects – three in Africa, three in Asia, four in Europe, and two in Latin America. (See the special focus on EIFL-PLIP on page 10.)

African Digital Library Support Network, meeting of the National Centres

Activities for 2011 include:

EIFL-FOSS

• Incubate nine new pilots.
• Invite libraries to share FOSS success stories.

EIFL-PLIP

• Develop and share case studies and outcomes from the first 12 projects.
• Invite new applications to replicate public library services funded in the first round of the programme.

special focus on EIFL-PLIP
using technology to change lives

Information and communication technologies (ICT) provide opportunities for libraries to expand their services in innovative ways and to reach out to poor and marginalized communities. Yet libraries in developing and transition countries – where knowledge and information are much needed – are struggling to keep up with new technology and to get connected to the internet.

Our Public Libraries Innovation Programme (PLIP) provides grant support to public libraries to enable them to trial new community development projects using ICT.

In 2010, we selected and funded 12 pilot projects that will be completed in 2011. We held two capacity building and knowledge sharing meetings where project representatives shared knowledge and experiences. We introduced the concept of impact evaluation to enable libraries to gather evidence to advocate for the vital role that they can play in community development.

Over 300 applications from 49 countries were received in response to our invitation to public libraries to apply for funding for projects designed to meet local needs through the innovative use of ICT.

The 12 projects selected demonstrated a clear community need for their proposed new services and, by the end of 2010, all were making excellent progress. These projects are our pioneers and are laying the groundwork for a second round of grants in 2011.

INCREASING FLOWS OF HEALTH INFORMATION

The Kenya National Library Service has introduced E-health Corners, equipped with internet connections, in two libraries in Eldoret and Kisumu. Librarians and health workers are working together to improve access to e-resources, and to test a model for expansion to other branch libraries.

‘ EIFL does remarkable work that is making a difference to libraries and the people we serve. At Global Libraries we had an idea for an innovation and replication grant focused on information technology. We asked EIFL to be our grantee; within a brief time they took the idea and turned it to gold! The idea has come to life and the results are incredible.’

DEBORAH JACOBS, Director of Global Libraries at the Bill and Melinda Gates Foundation

WORKING WITH VULNERABLE YOUTH

In Bosnia and Herzegovina, the Zavidovići Public Library has created a Youth Corner. Equipped with computers, digital cameras and recorders, the Youth Corner is used daily by over 60 young people who might otherwise be at risk while waiting for buses to their rural homes.

Bosnia & Herzegovina

In Lithuania, the Utena A. and M. Miskiniai Public Library is well on the way to solving a major problem. Many children prefer to visit the library than to go to school. So librarians worked with teachers to develop a computer game that aims to reduce school drop-out rates. The game has a playful methodology, but is linked to the school curriculum, and children are flocking to play it. Gytis, a 7th grade student, summed up the mood: ‘I play in order to get a better mark. I like the game, because I can think on my own. You play and remember things!’

The Northern Regional Library in Tamale, Ghana, offers training in computer and leadership skills to unemployed young people from rural areas. Almost 100 people received training in just three months. ‘I am now computer literate through this organization. I can write a report and have learned self and time management’ said Musa Sherifatu.

In Zambia, the focus is literacy. Using the open source software Etoys, teachers and students at the Lubuto library are creating programmes to teach literacy to children in their mother tongue using computers already available via ‘One Laptop per Child’.

NEW TECHNOLOGY FOR BLIND READERS

In Mongolia, eye disease is a significant issue. In order better to serve visually impaired and blind users, the Ulaanbaatar City Public Library is migrating talking books to DAISY, an easy to use digital format. To ensure that the project reaches the country's pastoral nomads, the library is also distributing portable DAISY players to Mongolia's 21 provinces.

'Thanks to this project, I now have confidence that I will successfully complete my massage course,' said Erdenebat, who lost his sight as a result of a traffic accident.

Zambia

IMPROVING FARMERS' LIVELIHOODS

In Serbia, the Radislav Nikčević Public Library in Jagodina is leading rural libraries in reaching out to farmers. The service includes computer training, lectures and events that link farmers with government support programmes. In addition, they set up a web portal – Agrolib – for farmers to market their produce and share ideas.

In Chile, Panguipulli Public Library No. 296 is taking ICT to farmers in the remote mountains and valleys of Valdivia province through a mobile ICT laboratory. The farmers have set up a social network to share knowledge and sell their produce.

'I never thought that the library would come to where I work!' said Ramón Muñoz, a farmer.

In Nepal, many farmers in Bungamati supplement their income through making and selling handicrafts. The Saula Public Library has installed computers, and is teaching digital design skills to local craft workers.

Chile

CREATING CULTURAL ARCHIVES

In Mexico, the Public Libraries Coordination in the State of Yucatan is building a digital archive of Mayan culture.

In Cambodia, the Supplementary Teaching Education Project has teamed up with the Lveate Centrestone Public Library to create an archive of oral history interviews about people's experiences during the Khmer Rouge regime (1975–79).

BUILDING CONFIDENCE TO SEEK JOBS

In Macedonia, the Braka Miladinovci Public Library in Radoviš is addressing unemployment, especially among women. The library has installed computers and is training women in computer and job-seeking skills. In 2010, 20 of the library's 60 trainees found jobs.

'I am amazed at how many things about myself I can tell to other people, and until now I was not aware of it!' one successful jobseeker said.

Mexico

our activities

we arranged or attended these events, workshops and conferences in 2010

20th session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/20)	Geneva, Switzerland
OpenAIRE National Open Access Desks training event	Aarhus, Denmark

JULY

Meeting with Jordanian Center of Excellence for Public University Library Services	Irbid, Jordan
Cataloguing in the New Digital Environment workshop	Phnom Penh, Cambodia
1st Southern African Greenstone Support Network workshop	Zaira, Nigeria
Greenstone Digital Library (GSDL) national nodes in South Asia workshop	Kathmandu, Nepal
Southern African Greenstone Support Network (SAGSN) National Centres workshop	Nairobi, Kenya

AUGUST

2010 EIFL General Assembly	Lund, Sweden
IFLA satellite event organized by IFLA Public Libraries section	Malmö, Sweden
IFLA-ALISE-EUCLID satellite meeting	Borås, Sweden
Open Access to Knowledge at the IFLA World Library and Information Congress, by the invitation of Ellen Tise, IFLA President	Gothenburg, Sweden
IFLA CLM session	Gothenburg, Sweden
IFLA strategic partners meeting	Gothenburg, Sweden

Open Access Policy workshop for researchers	Nairobi, Kenya

SEPTEMBER

Open Access and the Evolving Scholarly Communication Environment workshop	Gaberone, Botswana
Association of Main Libraries of Serbia Assembly Meeting	Zlatibor, Serbia
Annual conference of cultural institutions	Palanga, Lithuania
Internet Governance Forum (IGF)	Vilnius, Lithuania
ECEI10: European Congress on E-Inclusion Conference	Brussels, Belgium
Public lecture organized in cooperation with the Ministry of Culture of Republic of Lithuania, Vilnius University, and the Lithuanian Research Libraries Consortium	Vilnius, Lithuania
International EIFL seminar: Copyright for Librarians, an Online Open Curriculum on Copyright Law	Vilnius, Lithuania

OCTOBER

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Conference on Reading Promotion and Storytelling for Children	Pretoria, South Africa
12th Association for Health Information and Libraries in Africa Conference	Ouagadougou, Burkina Faso
INFORMATIO 2010: International Conference on Electronic Information Resources Design, Use and Access	Kiev, Ukraine
2nd International Open Access Week	Activities across the EIFL network

Advanced training in copyright, advocacy and presentation skills for EIFL-IP librarians	Cambridge, UK	Open Access Africa Conference	Nairobi, Kenya
Berlin 8 Open Access Conference	Beijing, China	Conference of Librarians, Archivists and Museologists	Sarajevo, Bosnia & Herzegovina
Central Asia 2010 – Information and Library Resources in Science, Education, Culture and Business	Tashkent, Uzbekistan	Benefits of Open Access for Research Dissemination, Usage, Visibility and Impact regional workshop	Pretoria, South Africa
Open Access to the Achievements of Slovenian Scientists Conference	Ljublijana, Slovenia	6th meeting of the WIPO Committee on Development and Intellectual Property (CDIP/6)	Geneva, Switzerland
NOVEMBER		Kenya Libraries and Information Services Consortium (KLISC) meeting	Nairobi, Kenya
Technology Skills for Librarians workshop	Phnom Penh, Cambodia	EIFL-PLIP grantee meeting	Nairobi, Kenya
Academic libraries: Objectives and Perspectives of Academic libraries 2010	Brno, Czech Republic	**DECEMBER**	
		2nd General Assembly of the OpenAIRE project	Ghent, Belgium
Facilitating Access to Culture in the Digital Age – WIPO Global Meeting on Emerging Copyright Licensing Modalities	Geneva, Switzerland	OpenAIRE presentation and launch event	Ghent, Belgium
		London Online 2010	London, UK
OpenAIRE training at the 8th e-Infrastructure Concertation Meeting	Geneva, Switzerland	SCECSAL (Standing Conference of Easter, Central and Southern African Library Associations) Conference	Gaberone, Botswana
21st session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/21)	Geneva, Switzerland	SCANUL-ECS (Standing Committee of African National and University Libraries – East, Central and Southern Africa) Conference	Gaberone, Botswana
Africa Day for Librarians organized by the Nordic Africa Institute	Uppsala, Sweden	ISTeMag meeting, TEMPUS funded project in Maghreb	Brussels, Belgium

financial report

EIFL income and expenditure 2010

Income	€	%
Programme income	2,229,883	79.0
OSI core activities funding	279,780	9.9
Participation fees	178,217	6.3
Sponsorship, interest and other income	134,023	4.8
Total	2,821,903	
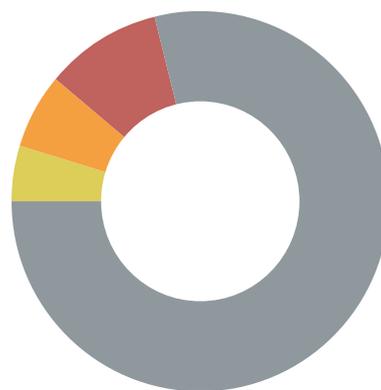
Expenditure	€	%
Programme delivery	1,173,130	82.2
Contracted expenses	197,189	13.8
Operating expenses	57,363	4.0
Total	1,427,682	
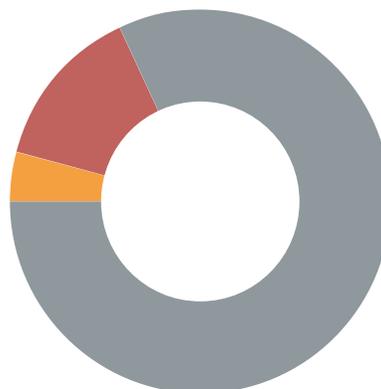
Committed expenditure for 2011 programme delivery	1,276,498

our funders

our partner organizations
we worked with the following organizations in 2010

Access to Knowledge coalition (A2K)

African Copyright & Access to Knowledge (ACA2K)

Association of Research Libraries (ARL) and SPARC

Berkman Center for Internet and Society at Harvard Law School

BioLine International

BioMed Central

Case Western Reserve University

Confederation of Open Access Repositories (COAR)

Consumers International (CI)

Corporación Innovarte

Creative Commons

Directory of Open Access Journals (DOAJ)

DuraSpace

Electronic Frontier Foundation (EFF)

Electronic Publishing Trust for Development (EPT)

Enabling Open Scholarship (EOS)

European Bureau of Library, Information and Documentation Associations (EBLIDA)

HIFA2015: Healthcare Information For All by 2015

InterAcademy Panel on International Issues (IAP) Programme on Digital on Knowledge Resources and Infrastructure in Developing Countries

JISC Techdis

International Coalition of Library Consortia (ICOLC)

International Federation of Library Associations and Institutions (IFLA)

International Network for the Availability of Scientific Publications (INASP)

LYRASIS

Mortenson Center for International Library Programs

Networked Digital Library of Theses and Dissertations (NDLTD)

Open Access Scholarly Publishers Association (OASPA)

Public Knowledge Project

Southern African Regional Universities Association (SARUA)

SPARC Europe

Stichting SURF

UNESCO

University of Kansas

US Library Copyright Alliance (LCA)

World Blind Union (WBU)

World Intellectual Property Organization (WIPO)

knowledge

our team

without boundaries

knowledge
without boundaries

EIFL works in
partnership with
library consortia in

Albania
Armenia
Azerbaijan Belarus
Bosnia & Herzegovina
Botswana Bulgaria
Cambodia Cameroon
China Egypt Estonia
Ethiopia Georgia
Ghana Jordan Kenya
Kosovo Kyrgyzstan Laos
Latvia Lesotho Lithuania
Macedonia Malawi Mali
Moldova Mongolia Mozambique
Nepal Nigeria Palestine Poland Russia
Senegal Serbia Slovenia South Africa Sudan
Swaziland Syria Tajikistan Tanzania Thailand
Ukraine Uzbekistan Zambia Zimbabwe